

# **BTS NÉGOCIATION ET DIGITALISATION DE LA RELATION CLIENTS**

**ANGLAIS OBLIGATOIRE**

**SESSION 2023**

## **MISE EN SITUATION 13 : HP DESKTOP PC**

**HP 27 inch Touch All-in-One Desktop PC, Intel Core i5-1235U, 8GB RAM, 1TB SSD, Windows 11 Home, 27-cb1023w**

**\$990.00**



- Operating system: Windows 11 Home
- Processor: 12th Generation Intel® Core™ i5-1235U processor
- Touchscreen
- Internal Storage: 1 TB PCIe® NVMe™ M.2 Solid State Drive
- Camera: HP Wide Vision 1080p FHD IR privacy camera with integrated dual array digital microphones
- USB ports: SuperSpeed USB Type-A Rear: 2 USB 2.0 Type-A, 1 SuperSpeed USB
- Wireless: Wi-Fi® and Bluetooth® combo, MU-MIMO supported
- Warranty: 1-year limited hardware warranty

### **Situation :**

You are a salesperson and a potential customer wants advice.

Here are some hints :

- Features and functions
- Advantages of this product.
- After-Sales service and the guarantee.